

Privacy Policy

1. INTRODUCTION, SCOPE & APPLICATION

- 1.1 Europe Netball is committed to protecting and respecting your privacy.
- 1.2 This policy explains how Europe Netball will aim to protect your data, earn your trust and always ask permission before using your data. On 25th May 2018 the General Data Protection Regulation (GDPR) came into force for all organisations operating in the European Union.
- 1.3 Under this Regulation, you have the right to know what personal information Europe Netball collects from you, what Europe Netball will do with it and how Europe Netball will store it. You have the right to take your data with you when you leave and to request Europe Netball takes down any data you do not wish it to hold and display.

2. INFORMATION EUROPE NETBALL COLLECTS FROM YOU

- 2.1 Europe Netball will collect and process the following data about you:

Information you give to Europe Netball:

- 2.2 This is information about you that you give Europe Netball by filling in forms on its websites or otherwise or by corresponding with Europe Netball by phone, e-mail or otherwise. It includes:
 - 2.2.1 Information you provide when you register to use Europe Netball's sites and systems;
 - 2.2.2 Agreement to participate in a Europe Netball event;
 - 2.2.3 Agreement to work with Europe Netball as a member of staff or volunteer on the Europe Netball Board, committee, panel or working group.
- 2.3 The information you give Europe Netball may include:
 - 2.3.1 Your name, address, e-mail address and phone number;
 - 2.3.2 Date of birth;
 - 2.3.3 Financial and credit card information;
 - 2.3.4 Passport details;
 - 2.3.5 Personal description and photographs.

Information Europe Netball collects about you:

- 2.4 With regard to each of your visits to Europe Netball's websites, Europe Netball will automatically collect the following information:
 - 2.4.1 Technical information, including the Internet Protocol (IP) address used to connect your computer to the internet, the browser type and version, time zone setting, browser plug-in types and version and the operating system and platform.

- 2.4.2 Information about your visit including the Uniform Resource Locators (URL), clickstream to, through and from Europe Netball's sites (including date and time), products you viewed or searched for, page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks and mouse-overs) and any phone number used to call Europe Netball.
- 2.4.3 Information to enable the World Netball International Umpiring Handbook to be administered online, including personal data, assessment data and history of involvement with World Netball/ Europe Netball.

Information Europe Netball receives from other sources.

- 2.5 This is information Europe Netball receives about you if you use any of the other websites it operates or the other services Europe Netball provides – in this case Europe Netball will have informed you when it collected that data, if it intends to share this data internally and combine it with data collected on its sites.
- 2.6 Europe Netball will also have told you for what purpose it will share and combine your data. Europe Netball works closely with third parties and will notify you when it receives information about you from them and the purposes for which Europe Netball intends to use that information.

3. USES MADE OF THE INFORMATION

- 3.1 Europe Netball uses information held about you in the following ways:

Information you give to Europe Netball.

- 3.2 Europe Netball will use this information:
 - 3.2.1 To carry out its obligations arising from any contracts or agreements entered into between you and Europe Netball and to provide you with the information, products and services that you request from Europe Netball;
 - 3.2.2 To notify you about changes to its service;
 - 3.2.3 To ensure that content from Europe Netball's sites is presented in the most effective manner for you and for your computer;
 - 3.2.4 To comply with legal obligations;
 - 3.2.5 For quality control and staff training.

Information Europe Netball collects about you:

- 3.3 Europe Netball will use this information:
 - 3.3.1 To administer its sites and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
 - 3.3.2 To improve its sites to ensure that content is presented in the most effective manner for you and for your computer;
 - 3.3.3 To allow you to participate in interactive features of its service, when you choose to do so;
 - 3.3.4 As part of Europe Netball's efforts to keep its sites safe and secure;
 - 3.3.5 To measure or understand the effectiveness of advertising Europe Netball serves to you and others, and to deliver relevant advertising to you;
 - 3.3.6 To comply with legal obligations;

3.3.7 For quality control and staff training.

Information Europe Netball receives from other sources.

3.4 Europe Netball will combine this information with information you give to Europe Netball and information it collects about you. Europe Netball will use this information and the combined information for the purposes set out above.

4. DISCLOSURE OF YOUR INFORMATION

4.1 You agree that Europe Netball has the right to share your personal information with any member of its group.

4.2 Europe Netball may ask your further permission to share your data with those acting on behalf of Europe Netball.

5. WHERE NETBALL EUROPE STORES YOUR PERSONAL DATA

5.1 All information you provide to Europe Netball is stored on secure servers that may be operated on its behalf by suppliers that may be located outside the European Union.

5.2 Europe Netball's suppliers are required to comply with the relevant data protection regulations and take appropriate action to keep your data safe.

5.3 Any payment transactions will be encrypted.

5.4 Unfortunately, the transmission of information via the Internet is not completely secure. Although Europe Netball will do its best to protect your personal data, it cannot guarantee the security of your data transmitted to its sites; any transmission is at your own risk.

5.5 Once Europe Netball has received your information, it will use strict procedures and security features to try and prevent unauthorised access.

5.6 Personal data received on paper such as CVs and Event Participation Agreements will be stored according to the Europe Netball Document and Data Retention Policy.

6. COOKIES

6.1 Europe Netball's website uses cookies to distinguish you from other users of its website. This helps Europe Netball to provide you with a good experience when you browse its website and also allows Europe Netball to improve its site.

7. YOUR RIGHTS

7.1 You have the right to ask Europe Netball not to process your personal data for marketing purposes.

7.2 Europe Netball will usually inform you (before collecting your data) if it intends to use your data for such purposes or if it intends to disclose your information to any third party for such purposes.

7.3 You also have the right to be forgotten and any data you wish to be deleted will be hidden from public view within 36 hours and removed in 30 days.

- 7.4 You are free to choose whether to provide Europe Netball with the types of personal information described in this policy, however, Europe Netball may not be able to serve you as effectively or offer you some or all of its Services when you choose not to share certain information with it.
- 7.5 You can exercise your right to prevent such processing by checking certain boxes on the forms Europe Netball uses to collect your data.
- 7.6 You can also exercise the right at any time by contacting Europe Netball at <https://netballeurope.com/contact-us>
- 7.7 Europe Netball's site may, from time to time, contain links to and from the websites of its partner networks, advertisers, and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies before you submit any personal data to these websites.

8. ACCESS TO INFORMATION

- 8.1 The GDPR gives you the right to access information held about you.
- 8.2 Your right of access can be exercised in accordance with the regulations as described in the World Netball's Subject Access Request Policy.
- 8.3 Europe Netball reserves the right to charge a reasonable administrative cost if a request is 'manifestly unfounded or excessive', or if further copies are requested.
- 8.4 For the purpose of the GDPR, the data controller is Europe Netball.

9. CHANGES TO EUROPE NETBALL'S PRIVACY POLICY

- 9.1 Any changes to Europe Netball's Privacy Policy in the future will be posted on its website and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to Europe Netball's Privacy Policy.

10. CONTACT

- 10.1 Questions, comments, and requests regarding this Privacy Policy are welcomed and can be addressed to the Europe Netball Chair.